

Mike Viescas

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(208) 794-1342

Summary

Solutions architect adept at designing and orchestrating highly-available business solutions. Expert levels of technical knowledge combined with Scrum project management skills and leadership experience. Exceptional problem-solving, written and verbal communication skills with a decade of technical publication expertise. Diverse technical background that includes cloud infrastructure orchestration, software development, web development, database administration, systems administration, networking, and information security. Enjoy leading teams to deliver secure fault-tolerant solutions to end users.

Experience

Cloud Solutions Architect

AWS Certified (VPC, ECS, EC2, IAM, S3, RDS, Elasticache, CDN, Route53, CloudWatch, CloudFront, etc) • Docker • Terraform • Kubernetes • Rancher • Ubuntu • CentOS • NGINX • E2EE • IPSec

Database Administrator / Developer

Couchbase • SQL Server • MySQL • DynamoDB • MongoDB • PostgreSQL

Web Developer

Node • Express • PHP • .NET • Angular • JQuery • Less • Timber • Git • WordPress

Technical Writer

Published by HP & Microsoft Press (contributor) • XML • XSL • DTD • XMLDOM • DocBook • Arbortext • XMetal • Cheetah/Vasont • Graphic Design (Photoshop, Illustrator) • Localization • Publication

Other

C# • Agile/Scrum • JIRA Administrator • Office365/Sharepoint/Exchange Administrator • Terrestrial Networking • Wireless Networking • Active Directory • Public Speaking/Training Experience • HIPAA Trained

Employment

DevOps Manager – Kordata LLC

April 2013 – February 2017

Tasked with forming a DevOps team to manage all existing IT responsibilities and migrate all of our software products to the cloud. I led a small team to orchestrate highly available infrastructure solutions in the AWS cloud utilizing EC2, ECS, Docker, and Terraform. We also implemented detailed log monitoring and visual infrastructure analytic dashboards. I was also responsible for administering the WordPress commercial website as well as our private SharePoint cloud.

Senior Technical Writer/Developer – (Lionbridge Technologies, Inc.) HP

April 2004 – March 2013

Provided end to end single source XML-based English content development for Hewlett-Packard (HP) Indigo Digital Press division. Researched, wrote, illustrated, edited, published, and facilitated localization of all product documentation for the division.

Developer/Database Administrator – Electronic Data Systems

April 2001 – August 2005

Designed, developed, implemented, and supported a wide variety of reporting tools to enhance call center functionality and efficiency. Maintained and improved the core intranet website. Developed numerous custom database applications for call center reporting needs including case management, scheduling, and quality review.

Education

Albertson College of Idaho – Caldwell, ID – BA in Psychology with honors, 1999

References

Available on my LinkedIn profile: [linkedin.com/in/mikeviescas](https://www.linkedin.com/in/mikeviescas)

Additional references available upon request.